

**Local Human Rights Committee
Bradford Road Office, Conference Room B
Culpeper, Virginia
January 24, 1:30 p.m.
MINUTES**

Members Present: Eileen Peet, JoAnn Lyons, Sharon Adams, Dr. Beverly Young, Arla Jean Lewis, Dr. Dawn Klemann

Members Absent: Darlene Heckethorn

Affiliates Present: Dulcida Estrada, Gloria Setterlund, Lisa McPherson, Pat Borgens, David Henry Heather Hines, Andrea Springer Collins, Marie Clore

Also Present: Chuck Collins, DBH&DS-OHR; Mark Seymour, DBH&DS-OHR; Jim Bernat, Director of Quality Improvement, RRCS; Brian Duncan, Executive Director; RRCS; Kimberley Martin, Admin Assistant, RRCS; Karen Streichert, RRCS

1. Eileen Peet called the meeting to order at 1:30 p.m.
2. Introductions: Eileen Peet introduced herself and asked for each attendee to also introduce themselves
3. Additions or Deletions to the Agenda
 - Addition of the Family Focus presentation omitted from original package.
 - Addition of the Wall Residence handout.

***ACTION:* JoAnn Lyons motioned to approve the agenda with the additions. Beverly Young 2nd the motion. There being no further discussion, the motion to approve the agenda as amended was voted on and passed unanimously.**

4. Public Comment
Chuck Collins invited everyone to attend the General Assembly in Richmond to advocate for more funding. Brian Duncan noted he and three RRCS Board Members would be going on Thursday, January 26.

5. Approval of the October 25, 2011 Minutes

***ACTION:* JoAnne Lyons motioned to approve the July 26, 2011 minutes. Beverly Young 2nd the motion. There being no further discussion, the motion to approve the minutes was voted on and passed unanimously.**

6. Presentations: Affiliation Updates (10 minutes)

**PLEASE REMEMBER TO CONTACT KIMBERLEY MARTIN AT 825-3100,
EXT. 3146 IF YOU ARE UNABLE TO ATTEND MEETINGS.**

- FAMILY LIFE COUNSELING – Dulcida Estrada presented to the committee a summary of her program. The new annual report was submitted. The Committee had the following questions:

Additional Questions:

How many clients do you have? We are seeking approval for 3rd client.

Do you provide services for children or adults? We provide services for children and families.

You are already going over the client's rights? We are just beginning. We inform the client of their rights as we go through the assessment.

Do you go through the VICAP process to get your consumers? Yes

How many consumers do you hope to serve by year end? We hope to have 30 clients for this year.

How big of an area do you cover? We serve Culpeper, Orange, Madison and Rappahannock.

- TIME FAMILY SERVICES – Gloria Setterlund presented to the committee a summary of her program. The new annual report was submitted. The Committee had the following questions:

Additional Questions:

We are doing mostly intensive in-home and mostly in Louisa County. We just got affiliated with region 4 but we lost our contract person so we don't have any cases.

We are talking to Pam Dubose about starting a therapeutic day treatment center on our premises. There are so many kids being kicked out of school for behavioral problems and we think we can fulfill the need.

How many children would you serve in the new program? 6-12 children. We are looking for a property large enough. We plan to get some horses. We will work with the parents.

That will be five days a week? Yes

Will the parents be required to be there? Not every day. Probably once a week or once every two weeks.

Why do the schools feel they don't have a responsibility? Louisa is tough. If the kids will work the program, they are fine otherwise they find a way to kick them out. Many of these kids employ drastic, disruptive behavior.

What is the age group? 12 – 17 until we get enough kids to have other groups.

Are you doing programming in the schools right now? Therapeutic Day Treatment? No

Is there a breakdown which is more predominant... girls or boys? It is starting to even out. The girls are just as tough.

Do your clients come to your home for treatment? No

There are no allegations? At the last meeting, we spoke about allegations or a true complaint. Do you have questions about the distinction? The one time I had a question, I sent the report to Mark Seymour.

The Board Members discussed/requested if Chuck Collins would teach a human rights class. The specifically want the subtleties between abuse and allegations defined.

- BLUE RIDGE GROUP HOME, INC. —Lisa McPherson presented to the committee a summary of her program. The new annual report was submitted. The Committee had the following questions:

Additional Questions:

You did an outstanding job on your report! Everything explains who you are and what you do. The other information is very responsive.

All the complaints were able to be closed? Yes

The one with the violation, can you talk about? We had a gentleman who became upset and pinched another one of our clients who stays in the same house. It was difficult. Adult protective services were involved. We implemented a safety plan. We've been able to support both gentlemen. There have been no further violations. The person has impulse issues. We have two formal meetings each day. We discuss what is on his mind and discuss what behavior is appropriate and inappropriate. This has been resolved.

What is peer to peer? Both people live in the home.

What about the neglect part? A resident of our home was left in a van in a parking lot. This was neglect. Adult Protective Services was involved. We had two staff on that day. Both were let go. The case was sent to the court and the staff members accepted a plea bargain. It was reported to Chuck Collins. It was a founded violation of neglect.

- FAMILY FOCUS COUNSELING SERVICE—Pat Borgens presented to the committee a summary of her program. The new annual report was submitted. The Committee had the following questions:

Additional Questions:

Pat Borgens is the office administrator at Family Focus Counseling Service.

Have you seen any difference in the 16 years you've worked there? Our groups are becoming younger. We used to have clients in their mid-20s and now we are getting the 18 year olds. We try to keep the younger group together and the women together and we started an opiate issues group with is separate.

Do you see more of the opiates in the younger clients? Yes, the clients get hooked on it at younger ages. They borrow from the bottle. Most parents/grandparents don't expect it. The kids in the schools are sharing. We see these drugs prescribed even when someone is known to have a problem.

We were talking earlier about the populations and where they come from. Can you elaborate on where you get your clients? We so have some court referrals. Most of our clients are self referral and word of mouth.

How do you share information with referring sources? The application or brochure we give the individual spells out confidentiality and sharing of information with referring sources. We go over that with the client who then signs the agreement. Any other entity requesting information is treated as stand-alone and we get a release from the individual for the specific request.

Is there any money coming from the legislature? No and our patients pay as they go. In this economy, we have many clients asking to pay next week. Next week, they ask to pay next week. We grapple with where to cut off the service due to non-payment.

- ALICE C. TYLER VILLAGE OF CHILDEHELP EAST—David Henry presented to the committee a summary of his program. The new annual report was submitted. The Committee had the following questions:

Additional Questions:

Steven Lancaster is our new Director.

You are the biggest provider in the area. Listing complaints is not a bad thing. Don't be afraid to list complaints. We know they do happen. That is the reality of humans working with humans.

How many beds do you have? 97 and we stay nearly filled

We get private referrals and courts and schools

Tell us about the violations? We had two. One was a neglect issue. In our school program, two of our students got to an area where they couldn't be seen and began kissing and touching. A seasoned staff member had some kids in front and some behind. The answer is you put your back against the wall so you can see everyone. The other was an abuse situation. A staff member who was seasoned reached the end of her rope and mis-handled the child.

Chuck Collins stated he has met Mr. Lancaster and looks forward to the changes he will make to the agency.

Mark Seymour stated he was also very appreciative of the report and how systematically the material was put together.

7. Requests for Affiliation or New Services

- FAMILY LIFE COUNSELING – J.Flemming – The 2nd visit from Pam Dubois is complete.
- WALL RESIDENCES - Pam Golas - Requested affiliation for new sponsored residential service located at the home of Jim and Pam Golas, 21489 Pratt Lane Orange VA 22960, phone # (540) 854-0673. The licensing packet will be sent to Pam DuBose this week. This service will be supervised by Heather Hines, Program Manager, Tel: 434-981-0995 Fax: 434-326-5912.

Chuck Collins stated a change in policy and Pam Dubose needs to visit the new service prior to starting the service. It is called the Golas house. Chuck Collins will send an email to Pam Golas who is the emissions supervisor. Pam and her husband will be the providers. She can't oversee herself so Heather Hines will supervise Pam. Chuck will notify Pam Dubose to let her know you've done all you need to do from a human rights standpoint. Pam will work with you on the licensing.

ACTION: Eileen Peet made the motion to grant residential services at 21489 Pratt Lane, Orange, VA 22960. Sharon Adams 2nd the motion. There being no further questions, the Board voted unanimously to approve the additional residential services located at 21489 Pratt Lane, Orange, VA 22960.

8. Human Rights Announcements – Chuck Collins made the following announcements:

- Invited everyone to attend the General Assembly on Friday to advocate for human rights.
- Tracking human rights attendance and having all the mandated members (2 consumers and 1 provider) is a priority for the SHRC. This LHRC is in compliance.
- They are also going to get an update from the assistant attorney general regarding the ongoing case of the DOJ vs. State of VA. There is no filed lawsuit. VA is entered into these negotiations. They are looking at how much \$ will be put aside. How fast are consumers moving out of CVTC? She will also do FOIA training and maybe this group should do that. Also being addressed are issues pertaining to the sexual predator program. That program is set to expand and they are going to talk about double bunking. Also, a SHRC sub-committee report will visit LHRCs. On March 9th, they will be at Western State. Chuck invited anyone who wanted to attend to contact him for more information. Chuck Collins stated the governor's budget recommendations relating to human rights as follows:
 - 30 Mil in trust fund to support programming throughout communities

- 6.4 Mil to increase VCVR – violent predator
- 6.3 Mil to put in effect the electronic health record –human rights violations would be reported on the CHRIS system (an online electronic reporting system)

Mark Seymour announced Jefferson Treatment Center for children is closing. UHS (parent company) sold the property right next to UVA and student housing will be put up. UHS decided not to move that program. 31 children are now looking for somewhere to go.

Discussion:

When something like that happens, what is the ethical way to approach that for taking on clients? Contact your CSBs. The case managers need to hear from people like you soon. What are the ages of the children? 13 – 17

9. Update by Brian Duncan, Executive Director, RRCS

- Last year, the trust fund was allocated 30 Mil and it is proposed to receive an additional 30Mil this year. RRCS received 1.2 Mil in capital construction money to build 2 group homes for individuals coming out of CVTC. The program operations are paid by the waiver. That project is moving along. We held an open house for the families of these consumers. When the 60 Mil is applied, it will have implications with the LHRC. There are hundreds of individuals in the community to be placed with implications on licensing.
- START initiative: crisis intervention for adults with intellectual disabilities. VA currently has nothing to do with this. Right now individuals end up in emergency room, or Western State. Region 10 in Charlottesville is the fiscal agent. It is a home-based intervention without needing residential-based care. Charlottesville will have the residential component. It is an elaborate protocol that pre-identifies consumers who will need this. Methods of intervening quickly will be put in place. This will be overseen and managed at the CSB level. They will coordinate with private providers. Target date to be operational is summer/fall of 2012. **Gayle Paysour**, Region 10 CSB, is primary contact point.

Discussion:

Are there still people getting in CVTC? Yes, but very few.

Is the 30 mil only for brick and mortar? No, most is for services. Some of the money is for incentivizing CSBs and private providers to participate.

10. Quarterly Reports –

- October 2011 – All affiliates submitted a quarterly report. Reasons for non-compliance were as follows:
 - Answered 1st page only of new report.
 - Submitted formerly used questions only.
 - Used first generation of new report.
- January 2012 - One affiliate was non-compliant due to:
 - No response. This affiliate has since turned in their report and it will be included with the April Quarterly reports.

11. Meeting Schedule:

- January 24, 2012, 2nd Floor Board Rm., Bradford Road Office at 1:30 p.m.
- April 24, 2012, 2nd Floor Board Rm., Bradford Road Office at 1:30 p.m.
- July 24, 2012, 2nd Floor Board Rm., Bradford Road Office at 1:30 p.m.
- October 23, 2012, 2nd Floor Board Rm., Bradford Road Office at 1:30 p.m.

The meeting adjourned at 4:15 p.m.

Affiliations send brochurs/marketing material for Board members.

Approved:

Chair or Vice Chair

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